Web Services

Program Operating Plan

Program or Division Name	Web Services
Bureau	Bureau of Agency Information Systems Projects (BAISP)
Associateship	Associateship of Information Systems
Program Purpose	The purpose of the Web Services function of BAISP is to **support TDH programs and administration publishing on the Internet and Intranet.**
Major Responsibilities	**Support publishing on the TDH Internet and Intranet** **Provides development and consultation services** to 125+ web developers agency-wide - Ensure program web sites are in **compliance with the Department of Information Resources' Rules for State Web sites** and TDH Website requirements.
Population Served	TDH and its Customers
Contact Information	Vivian Brandt Chief Web Master Phone: 512.458.7111, ext. 2131; Fax: 512.458.7227 Vivian.Brandt@tdh.state.tx.us Location: Tower Building, Room 307 Mailing address:1100 W. 49th Street, Austin, TX 78756

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	Program Objectives
Fiscal Year 2003 Objectives	• Continue tracking legislative electronic mandates to ensure TDH compliance • Continue consulting and providing training to agency-wide web developers • Upgrade technology as necessary • Continue coordinating with the TDH Web Planning Group. • Re-engineer public and internal web sites to assure design meets citizen need and expectations.
Services Provided/ Activities	**Health Care Safety Net Services** N/A **Essential Public Health Services (EPHS)** N/A **Administrative Activities** • Supports all TDH programs and administration's publishing on the Internet and Intranet • Provides development and consultation services to 125+ web developers • Ensures that program web sites are in compliance with the Department of Information Resources' Rules for State Web sites and TDH Web site requirements • Tracks legislative initiatives • Responsible for the maintenance of the core TDH Internet and Intranet sites • Coordinates guidance and policy from the TDH Web Planning Group (WPG) • Responsible for the application and approval process for web sites (new and major modifications)
Program Evaluation	**Performance Measures**
Performance Measures: State	N/A
Performance Measures: Federal	N/A

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Mandate/authority   N/A

Origins of program (if no mandate)   The Web Services office was created to incorporate both the internet and intranet consulting and support services into one office in December 2001.

Program Rules   N/A

Advisory Committee or Regulatory Board   N/A

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